

Key messages

- The Government of Canada, in collaboration with other orders of government and across sectors, has developed a new nation-wide mobile app to let users know if they may have been exposed to COVID-19.
- The app, called COVID Alert, has already been implemented in Ontario and will soon be rolling out in other provinces across the country. It is available to all Canadians for free download, in the App Store and Google Play Store.
- The app uses strong measures to protect the privacy and confidentiality of any data it collects. The app does not track a user's location or collect personally identifiable information.
- COVID Alert is another tool Canadians can use to help slow the spread of infection, prevent future outbreaks and protect our communities as we ease restrictions and restart the economy.
- While the exposure notification app is voluntary, the more Canadians who use it, the more useful it will be in protecting our loved ones and limiting further infection.
- Health authorities in Ontario were the first to begin distributing one-time keys to people
 who test positive for the virus, but the rollout to other provinces and territories will begin
 soon.
- When the key is entered in to the app, COVID Alert will notify other users who may have come into close contact with that person.
- The Government of Canada is working with all provinces and territories to implement COVID Alert in all jurisdictions so that all Canadians can benefit from the exposure notification app. The timeline for implementation will depend on the circumstances and contexts in each jurisdiction.
- Even if your province or territory has not yet implemented COVID Alert, it is still helpful to download the app. That way, when people in your area are able to report a positive test result, you will be notified if you were near them (at least 15 minutes, and less than 2 metres apart).
- The Government has created the COVID-19 Exposure Notification App Advisory Council
 to provide advice and guidance as the mobile app is rolled out across the country.
- The new COVID Alert app is just one example of how the Government of Canada is working with the provinces, territories, and other partners to protect the health of all Canadians, and support efforts to restart the economy gradually and safely.

[APG]

PCO - BCP